

Barracuda Intronis Backup - MSP

Autotask PSA Integration



MSP Solution



Overview

Autotask gives MSPs the functionality to monitor ticketing and billing for their clients. Barracuda Intronis Backup - MSP provides a local and offsite backup solution for MSPs to sell to the very same customers. Our integration streamlines management, monitoring, and billing, all through the Autotask PSA.

Integrated Billing with Flexible Options

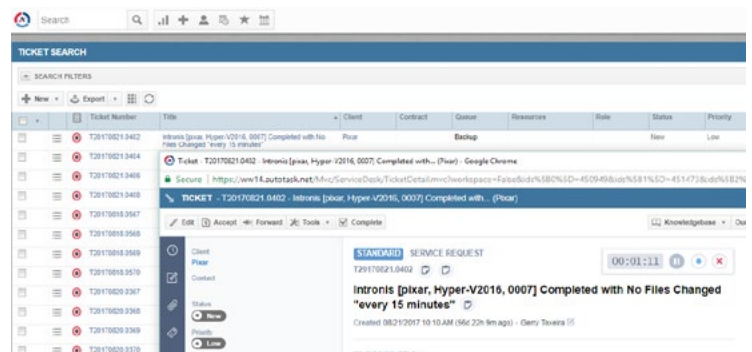
- Per gigabyte
- Per block
- Customized for different subsets of your customers

Integrated Service Ticketing

- Quickly view service tickets and their status
- Automatically create service tickets from backup notifications
- Map specific Intronis Backup notifications to a custom status, priority, due date, and queue

Key Features

- Link Barracuda MSP accounts to Autotask companies for ticketing and billing
- Send Intronis Backup notifications to Autotask as tickets
- Update Autotask Services with usage, local backup subscription, imaging licenses, and VMware host information for billing
- Monitor the integration through the Barracuda ECHOplatform portal and receive email status reports



About Barracuda MSP

As the MSP-dedicated business unit of Barracuda Networks, Barracuda MSP enables IT managed service providers to offer multi-layered security and data protection services to their customers through our award-winning products and purpose-built MSP platform. Barracuda MSP's partner-first approach focuses on providing enablement resources, channel expertise, and robust, scalable MSP solutions designed around the way managed service providers create solutions and do business. Visit barracudamsp.com for additional information.

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