

Barracuda Intronis Backup - MSP

ConnectWise Manage Integration



MSP Solution



Overview

ConnectWise Manage provides MSPs with the ability to manage billing, service ticketing, and time tracking for employees. Barracuda Intronis Backup - MSP provides a local and offsite backup solution for MSPs to sell to their clients. This integration streamlines the management, monitoring, and billing of the Barracuda Intronis Backup - MSP solution, all through ConnectWise Manage.

Integrated Billing with Flexible Options

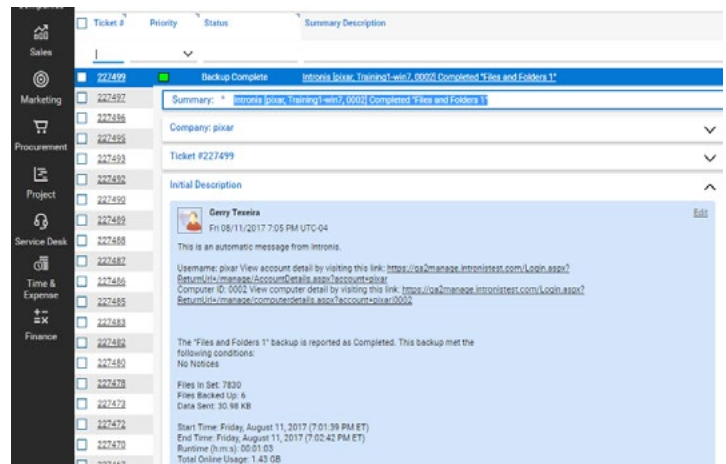
- Per gigabyte
- Per block
- Customized for different subsets of your customers

Integrated Service Ticketing

- Quickly view service tickets and statuses
- Automatically create service tickets from backup notifications
- Easily view detailed notifications that contain status, priority, required dates, and service types

Key Features

- Link Barracuda Intronis Backup - MSP accounts to ConnectWise companies for ticketing and billing
- Send notifications to the ConnectWise Service Desk as tickets
- Update ConnectWise Products/Agreements with Barracuda Intronis Backup - MSP usage, local backup subscription, imaging licenses, and VMware host information for billing
- Monitor the integration through the Barracuda ECHOplatform - MSP portal and receive email status reports



About Barracuda MSP

As the MSP-dedicated business unit of Barracuda Networks, Barracuda MSP enables IT managed service providers to offer multi-layered security and data protection services to their customers through our award-winning products and purpose-built MSP platform. Barracuda MSP's partners-first approach focuses on providing enablement resources, channel expertise, and robust, scalable MSP solutions designed around the way managed service providers create solutions and do business. Visit barracudamsp.com for additional information.

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