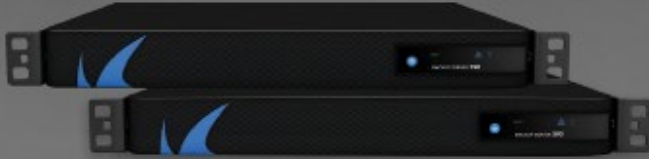


Managed Backup Appliance

Backup and Recovery Made Simple for MSPs

MSP Solution



With the Managed Backup Appliance service, you offer complete end-to-end backup and recovery with Barracuda Backup – MSP backup appliances, and we do the configuration, monitoring, and co-management. Our experts will monitor backups 24/7 and execute quick restores for disaster recovery.

Why Barracuda Backup – MSP

- **Flexible, robust backup**—Easily backup on-premises and in the cloud
- **Fast recovery times**—Spin-up in the cloud for Microsoft Hyper-V and VMware environments
- **Image and file replication**—Replication to a secondary appliance or the Barracuda Cloud for offsite protection

What's Included

An experienced team of technical professionals will provide configuration, monitoring, and management, including:

- Customized backup configurations based on your customers' preferences
- 24/7/365 monitoring to ensure backups are successful
- Notifications of any communication disruptions from onsite equipment to our monitoring system
- Performance of necessary corrective action to complete failed backups
- Upon request, a full restore can be run by our team
- A monthly consolidated report on backup successes, issues, and remediation
- Access to dedicated Barracuda MSP Professional Services phone support

Why Managed Backup Appliances

- Easily expand (or launch new) data protection and disaster recovery offerings
- Replace your legacy backup appliance(s) without retraining your techs
- Reduce in-house staffing costs
- Create and deliver rebrandable reports and metrics that will highlight your data protection service effectiveness

What to Expect

Our team will:

- Migrate your appliance(s) from any legacy solution
- Conduct remote installation services (pre-schedule required)
- Activate and configure the appliance(s)
- Set up backup event notifications

Once you've completed your onsite installation, simply:

- Call our MSP Professional Services Team
- Participate in a kickoff call to begin backup configuration
- Identify your internal point-of-contact information for any questions or updates
- Receive alerts, notifications, and monthly reports from our team

Ready to Learn More?

Contact your Partner Development Manager or Regional Account Director for more details. Or, email us at sales@barracudamsp.com.