



N-able Integration

Streamline Intronis monitoring and software deployment through N-able

N-able gives MSPs the ability to monitor and manage their clients' computers remotely through a centralized interface and automated alerts. Intronis Cloud Backup and Recovery provides a local and offsite backup solution for MSPs to sell to the very same customers. Our integration with N-able's monitoring solution allows seamless tracking of backup and recovery statuses, as well as remote deployment of the Intronis Cloud Backup and Recovery software.

Intronis integrates with N-able so MSPs can spend less time on administrative tasks and more on growing their businesses.

Benefits of the Integration

- Configure automated alerts for backup and recovery events in the Windows Event Logs
- Deploy the Intronis software without logging into a customer's computer
- Remotely manage multiple customer accounts in real-time
- Simplify workflow and improve accuracy across your managed service business

Use service templates to replicate how you monitor Intronis across your partner base.

Required Field

* Name: ?

Description: ?

Details Associated Devices Associated Rules

Device Class: Workstations - Windows

Service Template Services

Service: ?

<input type="checkbox"/>	Name ↕	Service ↕	Action ?
<input type="checkbox"/>	<u>Process</u>	Process (BackupAgent.exe)	<input type="button" value="Add or Modify"/> ▼
<input type="checkbox"/>	<u>Process 2</u>	Process (BackupUpdater.exe)	<input type="button" value="Add or Modify"/> ▼
<input type="checkbox"/>	<u>Windows Event Log</u>	Windows Event Log (Backup Canceled)	<input type="button" value="Add or Modify"/> ▼
<input type="checkbox"/>	<u>Windows Event Log 2</u>	Windows Event Log (Backup Deletes)	<input type="button" value="Add or Modify"/> ▼
<input type="checkbox"/>	<u>Windows Event Log 3</u>	Windows Event Log (Backup Errors)	<input type="button" value="Add or Modify"/> ▼
<input type="checkbox"/>	<u>Windows Event Log 4</u>	Windows Event Log (Backup Started)	<input type="button" value="Add or Modify"/> ▼





Integrate Intronis and N-able to view backup events as Active Issues and within Event Reports.

▶
Active Issues

Create Ticket
Acknowledge Notifications

Filter By Workstations - Windows with status Failed, Warning, Misconfigured with 1 out of 193 Services with License Type: Professional

View 1-1 Of 1

	Remote Control	Device/Probe	Device Class	Service	Status	Transition Time	Notification	Features	Ticketing
<input type="checkbox"/>		HELIXMP01	Workstations - Windows	Windows Service - Backup Agent	✖	2012-Oct-18 15:52	📡	PRO	Ticket ID ▼

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Device Name: HELIXMP01

Event ID	Event Source	Event Description	Log Name	Log Type	Category	User	Computer Name	Scan Time
4	BackupAgent	[DELETE STARTED]	Application	information	(0)	N/A	HELIXMP01.helix.local	2012-Oct-18 15:57
1025	BackupAgent	[BACKUP STARTED] Demo Backup 03 Style: FULL	Application	information	(0)	N/A	HELIXMP01.helix.local	2012-Oct-18 14:43
8193	BackupAgent	[BACKUP Canceled] Demo Backup 03 Errors: 0 Warning: 0 Bytes Uploaded: 0 (0.00 B) Items Transferred: 0	Application	warning	(0)	N/A	HELIXMP01.helix.local	2012-Oct-18 14:44
8196	BackupAgent	[DELETE Finished] Errors: 0 Warning: 0 Bytes Deleted: 341504 (333.50 KB) Items Deleted: 4 Files Deleted: 4 Revisions Deleted: 4 Chunks	Application	information	(0)	N/A	HELIXMP01.helix.local	2012-Oct-18 15:57

Images courtesy of Intronis partner Helix Computer Systems

▶ ABOUT INTRONIS MSP SOLUTIONS BY BARRACUDA

Intronis MSP Solutions by Barracuda is the first single-source vendor to combine security and backup solutions tailored specifically for managed service providers. Intronis enables MSPs to centrally deploy and manage a broad portfolio of services, protecting business-critical files, folders, email, applications, servers and networks — both locally and in the cloud — through a single-pane-of-glass management console. MSPs benefit from core PSA and RMM integrations, as well as a true partnership with Intronis, through fixed pricing plans and partner enablement tools that help MSPs accelerate growth and increase profits.

On the Web: www.intronis.com

Intronis Cloud Backup and Recovery Blog: blog.intronis.com

Social Channels: @Intronis | Facebook: [intronisonlinebackup](https://www.facebook.com/intronisonlinebackup) | LinkedIn: Intronis

