

# Barracuda Intronis Backup - MSP

## Autotask PSA Integration



MSP Solution



### Overview

Autotask gives MSPs the functionality to monitor ticketing and billing for their clients. Barracuda Intronis Backup - MSP provides a local and offsite backup solution for MSPs to sell to the very same customers. Our integration streamlines management, monitoring, and billing, all through the Autotask PSA.

### Integrated Billing with Flexible Options

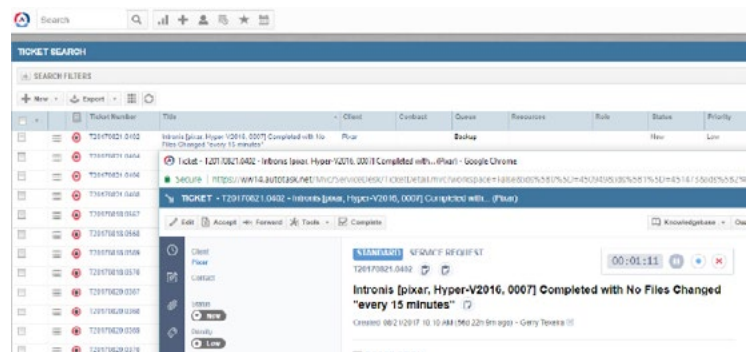
- Per gigabyte
- Per block
- Customized for different subsets of your customers

### Integrated Service Ticketing

- Quickly view service tickets and their status
- Automatically create service tickets from backup notifications
- Map specific Intronis Backup notifications to a custom status, priority, due date, and queue

### Key Features

- Link Barracuda MSP accounts to Autotask companies for ticketing and billing
- Send Intronis Backup notifications to Autotask as tickets
- Update Autotask Services with usage, local backup subscription, imaging licenses, and VMware host information for billing
- Monitor the integration through the Barracuda ECHOplatform portal and receive email status reports



## About Barracuda MSP

As the MSP-dedicated business unit of Barracuda Networks, Barracuda MSP enables IT managed service providers to offer multi-layered security and data protection services to their customers through our award-winning products and purpose-built MSP platform. Barracuda MSP's partner-first approach focuses on providing enablement resources, channel expertise, and robust, scalable MSP solutions designed around the way managed service providers create solutions and do business. Visit [barracudamsp.com](http://barracudamsp.com) for additional information.

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